

The proposed rules to cut back on Robocalls is an excellent start and I support it:

- a) Block calls from non existent area codes and phone numbers not assigned to a subscriber.
- b) Block call from valid phone numbers that don't make outgoing calls.

That's a good step, but looking forward I would like to see better collection of complaints. I was surprised to read that the FCC had only received 200,000 complaints of Robocalls. Quite substantial, but we're Americans and we can do better. Here are two suggestions for enabling people to file more complaints.

- 1) As a Verizon subscriber, I can dial *69 after receiving a Robocall and have the calling number recited for me. Likely it is spoofed, but it would still be worthwhile information for the FCC and/or Verizon. My suggestion is to have another special number *NN which sends the called number and time to the FCC and/or Verizon, reporting it as a Robocall or scam.
- 2) My smartphone lists recent caller phone numbers. Next to each number is an information icon that provides several options – Create New Contact, Add to Existing Contact or Block this Caller. My suggestion is for Smartphone manufacturers to add an option Report Robocall/Scam.

Not all reported phone numbers will be actual illegal Robocalls or Scams, however either or both these features would provide excellent real time trend information. Filling out those complaint forms is rather tedious.

Thank you for your attention

Robert Munson